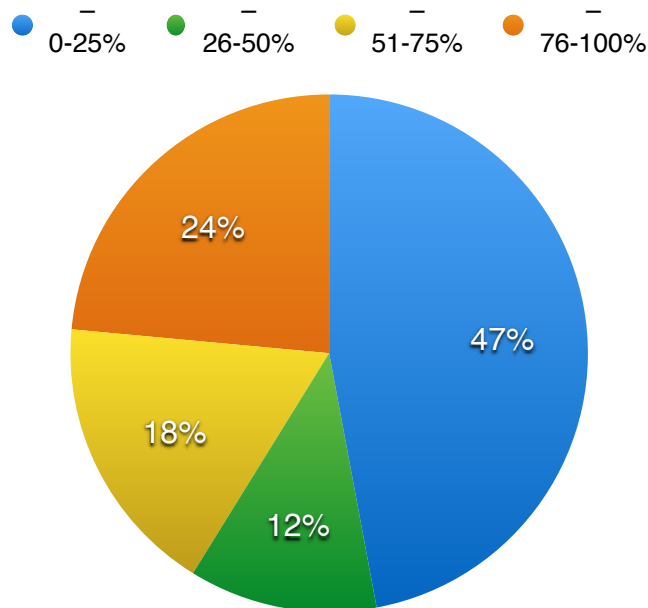




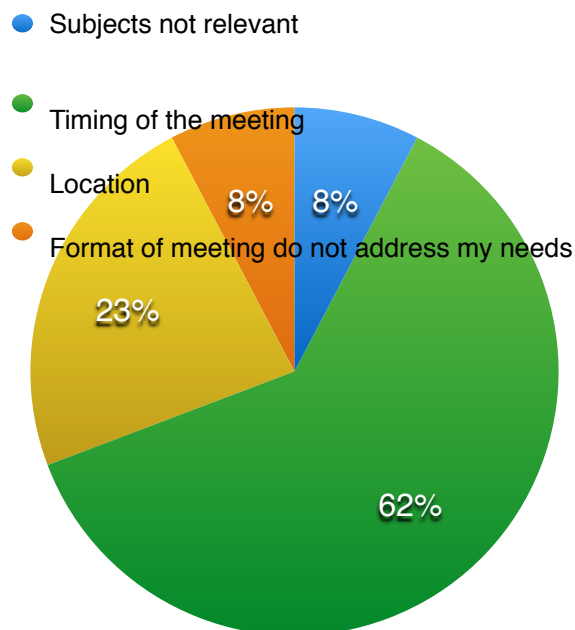
Feedback from Membership

Survey Monkey run in July 2015 ~ A ten question online survey was sent to the a list of Moving & Handling practitioners from a list held by the NBE London Group. The list contained people who are no longer members so some of the responses may have come from people who have left the group. Although they have left the group it may help to inform the committee in planning the programme for 2016.

Question One ~ In the last 12 months what percentage of the meeting have you attended? (17 respondents)



Question 2 ~ If you do not attend regularly, what stops you from attending? (10 Respondents)



Comments:

- It is usually work commitments or childcare stopping me from attending.
- Early Evening Meetings would be better suited
- More what can I do to free up my time

- It may clash with a meeting set by someone else e.g a safeguarding strategy meeting- short notice etc but mandatory
- Location for me, now that meeting times have changed is not so critical. But as with others when we had evening meetings getting home was more difficult.
- I will make an extra effort to attend
- improve on subject relevance and more inclusion..encouraging (find a collective consistent way) for non verbals to verbalise
- Don't think you can have evening meetings just to please me
- Have a few meetings which start at 6pm if it's a problem for enough people
- Minimise the admin and focus on CPD

Question 3 ~ What do you like most about the London Group? (16 Respondents)

- The regular feedbacks from the committee members and the diligence with which the planning, sharing and delivery of information and updates is undertaken.
- Really helpful members.
- Friendly atmosphere.
- Friendly atmosphere
- Networking Topics
- It is becoming more focussed and gradually losing all the silliness and pettiness it had before and the meetings are at a good time. The people are great and everyone helps each other
- Informal and easy going.
- exchange and updating of subject matters
- Still new
- The breadth and variety of experience of our members.
- The social interaction that the above promotes
- Improved timings and subject content, less formal, better use of time, use of web page to disseminate information
- Willingness from team members to help each other and the wonderful social aspects. Networking.
- Delightful members, highly supportive, interesting subject matters.
- The people are skilled, knowledgeable and friendly. The location is straightforward for me to get to

- Networking
- It's a network that you can call and ask for help!

Question 4 ~ What do you like least about the London Group? (14 Respondents)

- Nil of note
- No Comment
- NA
- People not being punctual
- You know..... Having to stick to time tables, protocols , being rigid but that is all changing slowly xxx
- Informal and easy going.
- Notthing
- Still new
- Nothing
- too much talking and less action (goings over old politics)
- Again the timing of the meetings
- That many members don't take an active part
- I can't get to the meetings now
- Stuck in the past sometimes. We need to move on and be effective using modern ways.

Question 5 ~ What was the most useful subject that the group covered in the last year? (15 Respondents)

- For me, it was the hands-on practical sessions.
- The care act meeting was really interesting and well presented.
- The Care Act
- Care Act
- Outside speakers
- direct payments/ care act very useful
- Health Care Act implementation and ramifications.
- Falls

- N/A
- Care Act Practical topics and equipment
- All sessions and joint sessions with the South London group very welcome.
- Direct payment by Rosemary followed by talk from visiting presenter from Hertford on 12/07/15
- Michael Mandelstam - manual handling and law
- Single handed care session with Sally
- Legal issues.

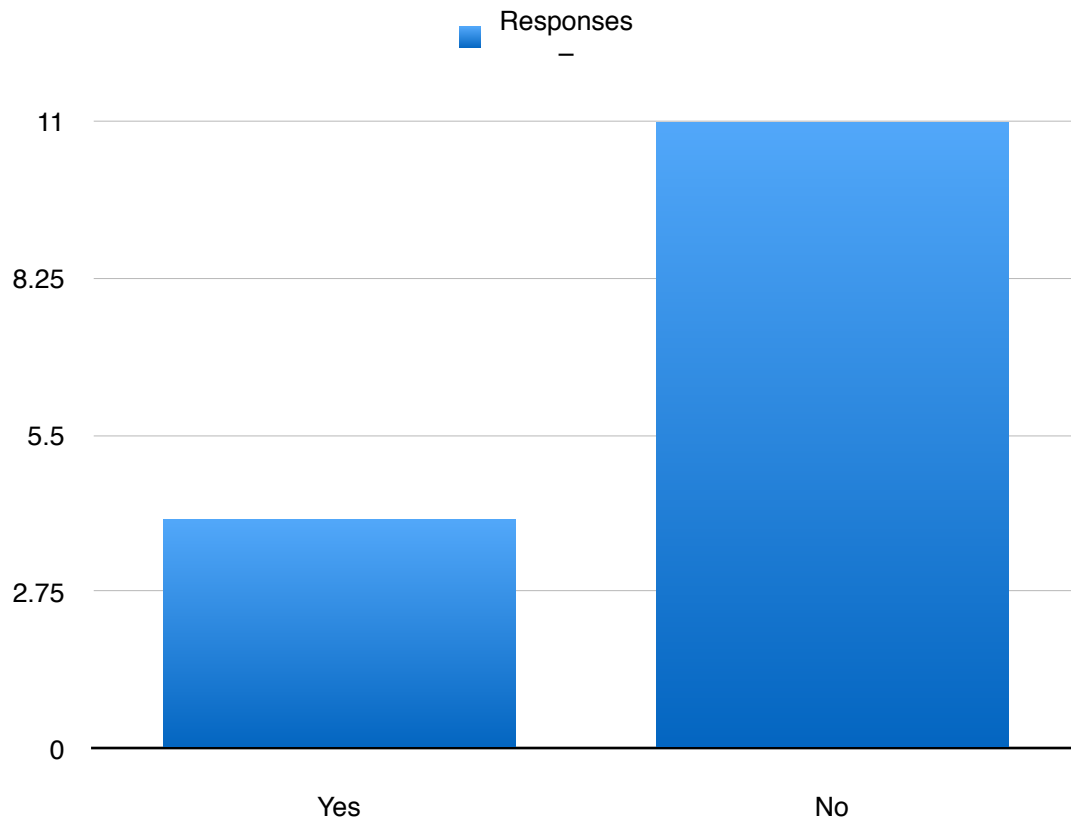
Question 6 ~ What subjects would you like the London Group to cover in 2015/16? (15 Respondents)

- Theatre handling Handling of a person collapsed on a chair Manual Handling Risk Assessment Manual Handling Audit Visit to Manual handling Equipment Suppliers etc
- Competency. Accident Investigation.
- Single handed care packages
- Paed issues Midwifery Proning
- Maybe share more practical examples , case studies interesting ones- for example people give a ten min presentation of a complex case and what happened next also ask for a volunteer for each meeting to organise the subject matter so everyone takes a turn .
- The dynamics of teamwork
- Legal issues
- A little bit more information about the issues facing Care Staff in ICUs and Operating Theatres
- Anything that helps to maintain and update legal knowledge with its practical application. Am on A/L for next meeting. Practical and equipment workshops Assistance with positive thinking to help boost staff morale
- Dementia Handling, managing conflict in M&H
- To give/encourage individuals to present their style of training delivery for updates/techniques and consistency/standardised frame to follow
- Moving and handling training for inanimate loads (following discussion from our last meeting) Could get Arjohuntleigh to demonstrate the Seba - supine to seated aid (use in both acute and community) I'm thinking of presenting a talk on wheelchairs following the presentation at the DLF in Feb
- Legal matters. The challenges of providing services during change and austerity
- If it was in the evening then I would like the Rep. to come and demonstrate the IntoProne, a theatre sheet used to turn the patient into a prone position.
- How the care act is affecting what we do. Good risk assessment.

Question 7 ~ Do you have a venue that the London Group could use? (Responses 14)

Comments:

- you have them already !!!!!



- UCLH already used
- Baros House in Harlow. We can offer proper meeting rooms, provide lunch and give the group the opportunity to have hands on with the largest selection of Bariatric and specialist regular size products in the UK.
- Offered Herdfordshire but group declined...as we are LBE

Question 8 ~ How could we change the format of the sessions to make them work for you even better?(14 Respondents)

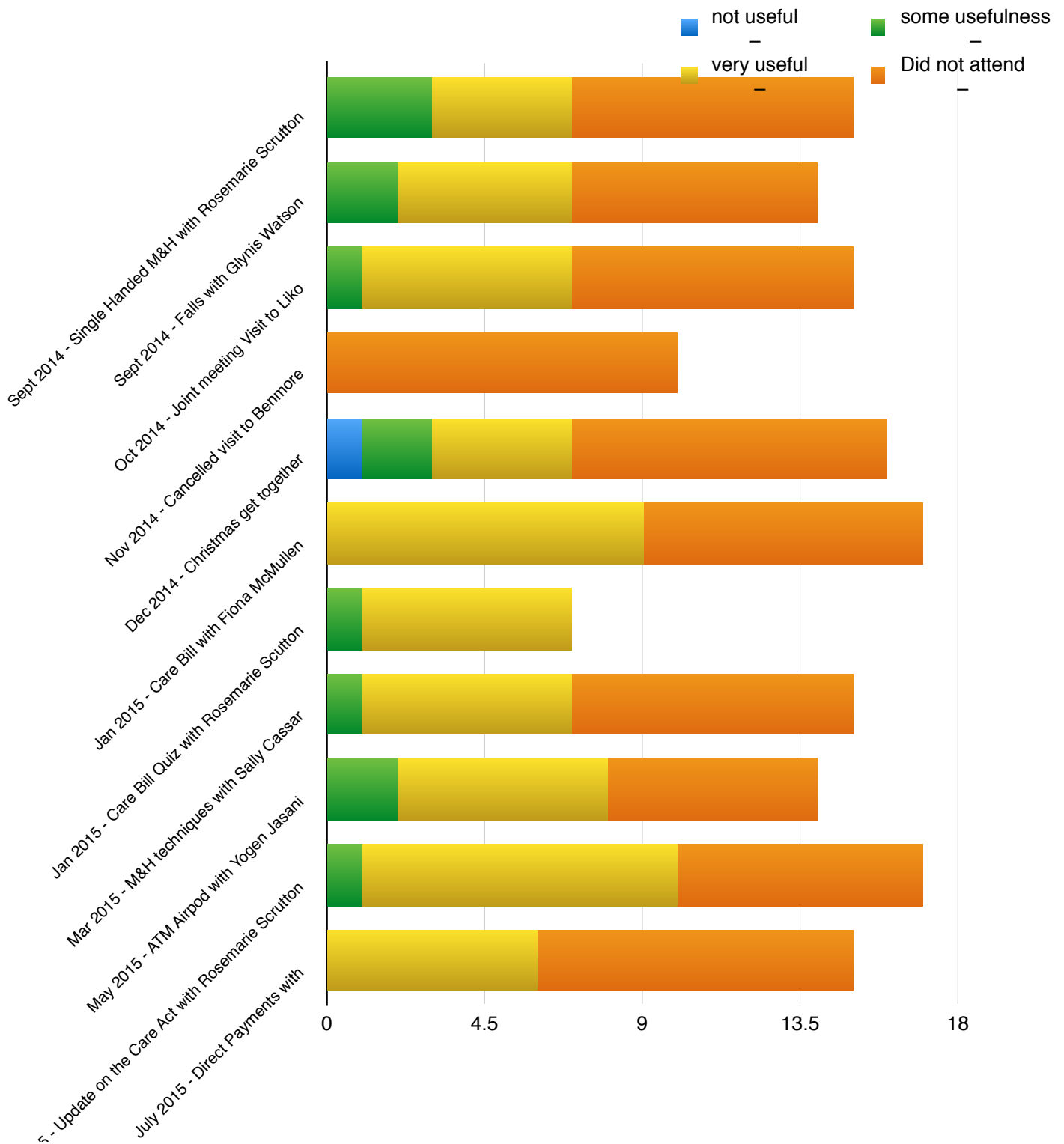
- Nil suggestions presently
- I often need to leave early to get back for the children but the group are always very flexible about that.
- More practical sessions identifying risk.
- NA
- Not sure there is Some AM sessions !

- I like it as it is especially at St Georges!
- Stricter agenda and timekeeping.
- N/A
- I think the sessions usually work well. We know in advance that the session will be either theory or practical or a mix of both. My personal preference is the mix.
- I'm happy with current format
- Group forming a contract: bitesize information and discipline in following subject matter Encourage more workshops (WS) and empower shy members to give feed backs on WS contents
- I think you have already made excellent changes, just keep on tweaking
- Works well now. Shall we say that dominance is neutralised these days.
- Good for me

Question 9 ~ Do you have any other comments for the committee? (13 Respondents)

- Nil presently
- Thank you for being so flexible with me!
- The committee does a very good job in organising the group. They keep working tirelessly for the benefits of the group.
- NA
- Outside speakers
- Im on it xxx I love martin and rosie very much xx keep it real x
- Well organised from Chair and Secretary has made meetings and information more tech savvy and accessible.
- No
- No, I think you do an excellent job, especially given the widespread geographic of both the committee and our members
- No
- I have noticed that we have started covering areas of my recommendations and would like to feel I come away with sound ideas I could put in practice to make a positive difference
- No
- We have been very fortunate that some very dedicated and hard working members enabled the group to continue, Without them it would have folded. Thank you!

Question 10 ~ How useful was each of the session that the London Group ran? (15 Respondents)



Comments :

- I may have done more session I don't remember !!!!!
- cant comment on my own session ! but i learned from others too